

1 **A Stated Choice Experiment on Mode Choice in an Era of Free-Floating Carsharing**  
2 **and Shared Autonomous Vehicles**

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**1 ABSTRACT**

2 New forms of shared mobility such as *Free-Floating Carsharing* services and *Shared*  
3 *Autonomous Vehicles* have the potential to change urban travel behaviour. In this paper a  
4 stated choice experiment on mode choice among a sample of the Dutch urban population is  
5 presented, in which the particular features of free-floating carsharing and shared autonomous  
6 vehicles in comparison to private vehicles and public transportation are examined. The most  
7 explanatory and robust mode choice models were obtained by estimating nested logit models  
8 with two categories capturing vehicle automation or vehicle ownership, and a nested logit  
9 model with three categories capturing who is performing the driving task (the commuter, a  
10 human driver or an autonomous vehicle). Interpreted as mode preference, the alternative-  
11 specific constants of the utility functions reveal a strong impact of vehicle automation on  
12 mode choice: while early adopters of mobility trends show a clear preference for shared  
13 autonomous vehicles over all other modes, normal and late adopters show a clear aversion  
14 towards this mode. In terms of vehicle sharing, no preference of sequentially shared modes  
15 over a simultaneously shared bus could be determined. Participants currently not having  
16 access to carsharing services show a stronger preference towards free-floating carsharing than  
17 the early adopters subscribed to carsharing.

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21 *Keywords:* Free-Floating Carsharing, Shared Autonomous Vehicles, Stated Choice,  
22 Commuting Traffic, Mode Choice

## 1. INTRODUCTION

With progress in vehicle technology and communication technology, new types of vehicles and mobility services emerge. Two trending developments contributing to the diversification of mobility are vehicle automation and urban vehicle sharing (1). With the development of vehicle automation progressing fast (1, 2) and the market for shared vehicles growing (3, 4), the question rises how the broad implementation of both concepts will shape and transform traditional mobility patterns.

This study examines the role of vehicle ownership, vehicle sharing and the differences in the characteristics of in-vehicle time on mode choice. Public transport and privately owned vehicles are diametrically opposed to each other within these categories and define a field, in which modes with gradient degrees of vehicle sharing and varying levels of ownership can be positioned. We focus in this paper on two specific forms of shared mobility, *Free-Floating Carsharing* (FFCS) and *Shared Autonomous Vehicles* (SAV). FFCS falls into the categories “one-way” carsharing and “open destination” carsharing (5). There is thus no designated infrastructure linked to this form of mobility and users can freely choose their departure time as well as their destination service area. SAVs are a form of FFCS in which vehicles travel autonomously, i.e. without human intervention, transporting at least one passenger to its final destination (6). In this paper SAV are regarded as sequentially shared driverless vehicles providing a demand-responsive door-to-door service. SAV are also referred to as *autonomous taxis* or *aTaxi* (7), as they are similar to taxi services apart from the absence of a human driver. Passengers in SAV and taxis experience a task-free in-vehicle time, just as they also do in conventional public transport services. Users of private cars and FFCS on the other hand face task-bounded in-vehicle time as they need to perform the driving task. The latter of course does not hold for their passengers.

A distinction can be made between simultaneous and sequential carsharing (8). For FFCS and SAV the act of vehicle sharing is a sequential one, as a ride is not shared with unknown passengers. These modes offer therefore the same level of privacy as the private car. Examples for simultaneous ride sharing, implying the sharing of a vehicle with strangers, which is a downside for many users (9), are *carpooling* or traditional public transport services. The impact of sequential carsharing on travel behaviour has lately been subject to extensive research, in particular in terms of the motives for carsharing: these include cost efficiency, environmentally conscious choices and convenience (5, 10–12).

However, the knowledge on mode choice behaviour in case shared mobility becomes widely available is limited. Carsharing is still confined to a niche market, and any predication on usage rates for a potential closely meshed free floating carsharing network can only be estimated, not observed yet. The same holds of course for services based on SAV, as these are not market ready yet. This study is taking a first step into this field by investigating urban mode preferences in the event that FFCS and SAV are fully accessible to all users. For this purpose, a stated choice experiment has been devised and conducted, based on which mode choice models are estimated.

The remainder of this paper is structured as follows: in section 2, a review of the literature on stated choice experiments featuring taxi, FFCS or SAV is given. The methodological specifications for the stated choice experiment are given in section 3. In section 4, the mode choice model is described and the estimated results are presented and analysed. In section 5, the results are critically discussed and an outlook on further research requirements is given.

## 2. LITERATURE REVIEW

To be able to estimate the impact of the expansion of mobility services on mode choice, (potential) user behaviour must be observed and analysed. Since FFCS is still a new form of

1 shared mobility and serves a niche market, while SAV are not operational yet, the primary  
2 sources of information on the user interaction with FFCS or SAV consists of stated  
3 preference experiments. To our knowledge, the only revealed data on mode choice preference  
4 for FFCS has been collected via travel diaries and booking data for FFCS in Germany (5, 10,  
5 13). In the following, findings on shared mobility, in particular FFCS and SAV, as well as on  
6 taxi services in the urban context are presented. The latter are discussed because taxi services  
7 are also included in the experiment presented in this paper to be able to directly see the  
8 influence of vehicle automation on mode preference.

### 9 **2.1 Stated Choice Experiments Featuring ‘Taxi Services’**

11 Taxi services are featured in only a few stated choice experiments on mode preference. A  
12 study for the British market on different operational modes of taxi services revealed a strong  
13 preference for hailing taxis over waiting for one, but that waiting for a taxi is still preferred  
14 over walking to a pick-up point (14). Also the vehicle type, driver quality and punctuality  
15 have an impact on users’ choice behaviour, while the type of fare deduction (metered or  
16 unmetered) and vehicle quality in terms of cleanliness or the age of the vehicle have not. A  
17 stated choice experiment presenting taxi as one of various alternatives of egress transport  
18 modes provided at train stations has been conducted for the Dutch market (15). The results  
19 show that, within the hypothetical situation specified in the study, taxi is the second-preferred  
20 mode, following low-frequency public transport services. Within the context of this study, the  
21 active modes walking and cycling were less preferred.

### 23 **2.2. Stated Choice Experiments Featuring ‘Carsharing’**

24 Stated choice experiments on mode choice featuring station-based carsharing have been  
25 performed for various countries. However, no choice experiment featuring FFCS has been  
26 conducted so far to our knowledge. For this reason the scope for the literature review has  
27 been extend to station-based one-way carsharing. An elaborate experiment featuring station-  
28 based carsharing has been performed for the British market (16) by gaming simulations and  
29 choice experiments. The latter focused on avatar choices for both, mode choice as well as  
30 portfolio choices including for example car ownership costs and the selection of a  
31 neighbourhood. Further experiments for station-based carsharing have been undertaken for  
32 the Swiss market (12), with carsharing characterized by the attributes travel costs, travel time  
33 and access time. For the Italian market stated-choice experiments were conducted for one-  
34 way station-based carsharing for urban trips, characterizing the carsharing services by the  
35 attributes travel costs, parking costs, the access time, the travel time and the parking time  
36 (17), transportation between Park & Ride facilities and the city centre (17) and for inter-urban  
37 carsharing allowing access to restricted traffic areas (18).

### 39 **2.3 Stated Choice Experiments Featuring ‘Shared Autonomous Mobility’**

40 Though autonomous vehicles are to most users an even more abstract mobility concept than  
41 FFCS, more attention has been given to determine the user acceptance of (shared)  
42 autonomous vehicles (19–21). In a stated choice experiment conducted among an Australian  
43 online panel, participants were asked to make mode choices for a reference trip similar to a  
44 previously performed one (22). The alternatives in this experiment include shared and non-  
45 shared automated vehicles, as well as the originally chosen mode used in the reference trip.  
46 The alternatives were specified by the attributes travel cost, travel time and waiting time.  
47 Shared and non-shared automated mobility showed to be perceived as two distinctive modes  
48 by the participants.

49 Sequentially and simultaneously SAV have also been introduced in a stated choice  
50 experiment as an access and egress mode for last mile trips to a train station in the

1 Netherlands, next to public transport modes and bicycles (23). The alternatives are described  
2 by the attributes waiting time, travel time, travel costs and the level of sharing. The findings  
3 suggest there is no significant difference between sequentially and simultaneously shared  
4 autonomous vehicles and that autonomous vehicles do not outperform manually steered  
5 vehicles.

### 6 7 **3. STATED CHOICE EXPERIMENT**

8 To determine the impact of an increasing level of vehicle sharing and vehicle automation on  
9 mode choice, a stated choice experiment has been performed. The online survey was  
10 conducted using the *Collector* software, an online survey software which allows to specify a  
11 variety of different question types and to store the collected answers on a server owned by the  
12 Delft University of Technology. In this section the layout of questionnaire (Section 3.1) and  
13 the design of the stated choice experiment (Section 3.2) are described.

#### 14 15 **3.1 Questionnaire and Survey Design**

##### 16 17 **3.1.1 Survey Structure**



18 The stated choice experiment was conducted as part of a survey consisting of 22 questions per  
19 participant, nine of which constituted the choice experiment. Respondents were asked to state  
20 the following: postal code, age, working status, highest education level, driver license  
21 availability, the usually used mode for commuting, distance to their workplace and if they had  
22 heard of, or had made use of, the ride-sourcing transport service Uber. The latter was asked  
23 for categorizing the participants in terms of their receptiveness to new mobility trends. In a  
24 second part, the choice experiment was presented to the participants. Finally, the following  
25 information on the household of the participants was gathered: household composition,  
26 number of cars available to the household, household income and if one or more household  
27 members are subscribed to carsharing services.

##### 28 29 **3.1.2 Layout of Stated Choice Experiment**

30 Participants were confronted with nine scenarios in which they had to choose a mode for a  
31 commuting trip to a fictitious work place or educational institution in their home town,  
32 approximately 8 kilometres (5 miles) away from their home. The choice experiment is  
33 conducted for the trip purpose of commuting, as it is believed that the willingness to opt for  
34 shared mobility, automated or not, is lower for commuting than for example recreational  
35 purposes. However, commuting is one of the main trip purposes in the Netherlands,  
36 especially when focusing on mid-and long-distance trips (24). Gaining shares from  
37 commuting traffic will have a major impact on the success of shared mobility services and the  
38 success of spatially inclusive and comprehensive vehicle sharing systems, especially if the  
39 overall aim of introducing such systems is to reduce motorized traffic or the total number of  
40 vehicles.

41 Respondents were familiarised with the concepts of FFCS and SAV by the  
42 descriptions shown in TABLE 1. They were free to choose any mode option irrespective of  
43 their current situation in terms of car ownership and driving license possession. The  
44 participants were informed that travel times as presented in the choice experiments were not  
45 subject to uncertainties such as delays or the unavailability of parking spots. This is justified  
46 given that this experiment aims to catch overall mode preferences in the era of free-floating  
47 car sharing and potentially shared autonomous vehicles rather than the perception of risk or of  
48 the reliability associated to the presented modes.

1 **TABLE 1 Description of FFCS and SAV Services as Presented to the Participants**  
 2 **(Translated from Dutch).**

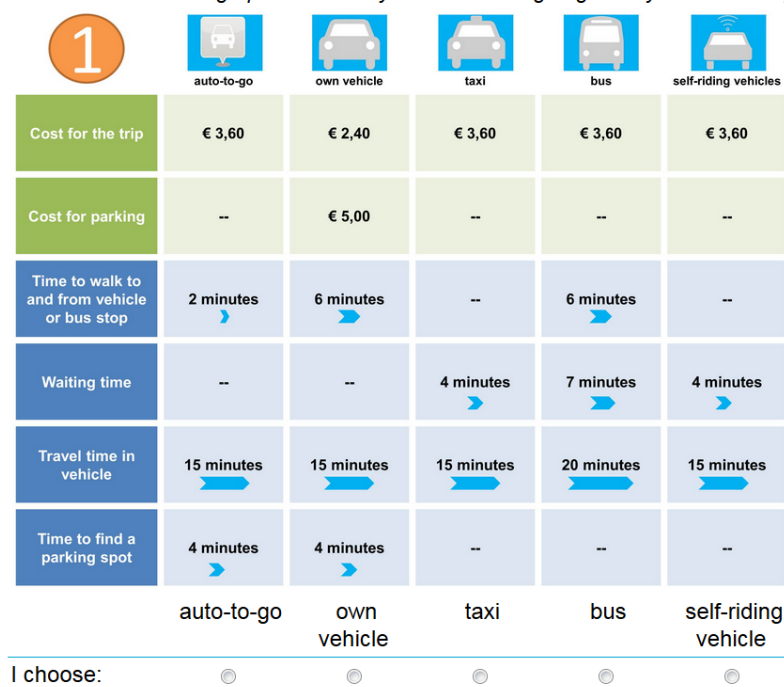
<p style="text-align: center;"><i>FFCS: “Auto-to-go”</i></p>  <p style="text-align: center;">auto-to-go</p>	<p style="text-align: center;"><i>SAV: “Self-riding vehicle”</i></p>  <p style="text-align: center;">self-riding vehicles</p>
<ul style="list-style-type: none"> <li>• <i>You can hire these vehicles if you have a driving license.</i></li> <li>• <i>You can reserve a vehicle (max. 15 minutes in advance) or you can use a vehicle without reservation.</i></li> <li>• <i>You can see online (computer or smartphone) where the closest vehicle is located and the average walking distance –and time towards this vehicle.</i></li> <li>• <i>When entering the vehicle, you check if the vehicle is in a good state. On a touchscreen in the vehicle you can indicate if everything is in order, for example if the vehicle is clean enough.</i></li> <li>• <i>You drive the vehicle yourself.</i></li> <li>• <i>You can travel in a group of maximal 5 people in the vehicle. The number of people does not influence the price. You share the vehicle only with the group of people you are travelling with and never with other people outside of this group.</i></li> <li>• <i>Once arrived at your destination, you have to park the vehicle. This can be done on any ordinary parking spot, including payed parking spots. You do not have to pay parking fees.</i></li> <li>• <i>The costs for your travel in the vehicle are metered per minute and are automatically withdrawn from your bank account.</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>You call or reserve the vehicle upfront for a desired time.</i></li> <li>• <i>The vehicle is coming to you.</i></li> <li>• <i>You have access to up-to-date information on the location of the vehicle and the expected arrival time.</i></li> <li>• <i>The vehicle is driving automatically, you do not have to steer the vehicle or pay attention to traffic.</i></li> <li>• <i>You can travel in a small group within the same vehicle. The number of people has no impact on the price. You never share the vehicle with people who are not in the group you are travelling with.</i></li> <li>• <i>The costs for your travel in the vehicle are metered per minute and are automatically withdrawn from your bank account.</i></li> <li>• <i>Once arrived at your destination, you exit the vehicle. You do not have to search for a parking spot nor do you have to pay for parking costs.</i></li> </ul>

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 4 A pilot survey including 37 participants, consisting of students of the Delft University  
 5 of Technology and their relatives, was performed in order to increase the clarity of the survey  
 6 based on participants’ feedback. The outcome of the pilot study was not used for developing  
 7 an efficient design of the survey, therefore bias in the experimental design due to the selection  
 8 of the respondent group for the pilot study is not possible. Following the pilot, the total  
 9 number of questions in the final survey was reduced from 29 to 22 questions and more  
 10 emphasis was put on the exemplary nature of trip and trip purpose. Also attribute levels for  
 11 SAVs and taxis were adapted to increase the realism of the choice situations to avoid that, by  
 12 presenting attribute levels contradicting the experiences of the respondents, the perceived  
 13 realism of the experiment is decreased (25) and the number of questions in which one  
 14 alternative clearly outperforms the others has been reduced. Attributes related to costs were  
 15 highlighted in a different colour than attributes related to time and time-related attributes were  
 16 visualised with bars for an easier understanding. To reduce confusion, the order of the  
 17 presented modes was fixed per block. An example of the final layout of the choice  
 18 experiment is shown in FIGURE 1.

19 In order to diminish bias, the order of the modes was randomised per block, as was the  
 20 order if the set of cost –or time related parameters was shown first. The order among the time  
 21 and cost parameters was not altered, as it follows the logical order of all elements forming  
 22 one complete trip.

1

Which of the following options would you choose for going from your home to your fictive work / educational institution?



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**FIGURE 1 An Illustration of a Choice Experiment as Presented in the Survey (Translated from Dutch).**

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### 3.2 Design of Stated Choice Experiment

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The choice experiment has been formulated as a fractional factorial design with non-random blocking, which is an effective way of achieving an efficient experimental design (25). The D-error, a common measure for the statistical efficiency of the design of stated-choice experiments, has a value of 0.013, which is not optimal but still low. Five mode alternatives were presented to the participants in the choice experiment: privately own vehicles (*car*), free-floating carsharing (*FFCS*), taxis (*taxi*), a direct bus line (*bus*) and shared autonomous vehicles (*SAV*). The mode alternatives are characterized by the following six attributes on three levels (the exchange rate from Euro to US dollar was 1.14 as of the 1<sup>st</sup> of April 2016):

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- Travel costs [€]:  $TC^{car}$  [1.2; 2.4; 3.6],  $TC^{FFCS}$  [1.2; 2.4; 3.6],  $TC^{bus}$  [1.2; 2.4; 3.6],  $TC^{FFCS}$  [1.2; 2.4; 3.6],  $TC^{taxi}$  [3.6; 4.2; 4.8],  $TC^{SAV}$  [2.4; 3.6; 4.8]
- Parking costs [€]:  $PC^{car}$  [0; 2.5; 5]
- Access and egress time while walking to the vehicle or the bus stop [min]:  $AT^{car}$  [2; 4; 6],  $AT^{FFCS}$  [6; 10; 14],  $AT^{bus}$  [2; 6; 10]
- Waiting time [min]:  $WT^{bus}$  [1; 4; 7],  $WT^{taxi}$  [1; 4; 7],  $WT^{SAV}$  [1; 4; 7]
- In-vehicle time (without time searching for parking spot) [min]:  $IVT^{car}$  [15; 20; 25],  $IVT^{FFCS}$  [15; 20; 25],  $IVT^{bus}$  [20; 25; 30],  $IVT^{taxi}$  [15; 20; 25],  $IVT^{SAV}$  [15; 20; 25]
- Time searching for a parking location [min]:  $ST^{car}$  [1; 4; 7],  $ST^{FFCS}$  [1; 4; 7]

By presenting five alternatives with six attributes (FIGURE 1), the respondents were confronted with a complex choice experiment. The distinction of the various components of travel cost and travel time in the choice experiment allowed characterizing the modes in detail, in particular the attributes specific to shared mobility. It has been shown that respondents cope well with complex scenarios and that a higher relevance of the choice alternatives can increase response quality (25, 26).

## 4. RESULTS

### 4.1 Respondent Panel and Sample Composition

The stated choice experiment has been conducted in April 2016 among 840 members of an online panel. The participants were older than 18 years old and originated from the four largest cities of the Netherlands (Amsterdam, The Hague, Rotterdam and Utrecht). In order to capture the actively commuting population, only respondents studying or working more than 12 hours per week (employed, self-employed or as volunteers) were included.

By excluding inconsistent answers while obtaining an orthogonal answer set, the final data set has been reduced to 732 responses (87% of total sample). The main characteristics of the respondents in this data set are presented in TABLE 2. While the distribution of gender, income and the access to at least one vehicle per household correspond with the Dutch national average (27, 28), the sample shows an overrepresentation of highly educated respondents, driving license holders, carsharing users and high income households compared to the national average (29–31). This can be explained by the geographical constraint put on the sample: the selected cities lie in the metropolitan Randstad region, which is more prosperous and has a higher level of education than the rest of the country (32). No information on the national average of users of the ride-sourcing company Uber is available, but it is expected that, similar to carsharing usage, the share of users of Uber is higher in the sample than the national average. The group of over 60-year-old participants is substantially lower than the national average (28). The reason for this is that not enough active commuters could be reached in this age group, as the formal retirement age in the Netherlands lies at 65 years.

**TABLE 2: Main Socio-Demographic Characteristics of Respondents**

Characteristic	total number (percent) [class]
Respondents	732
Mean Age (standard deviation)	42.33 (14.2)
Age classes (in percent) [class]	180 (24.59%) [18-29]; 152 (20.77%) [30-39]; 139 (18.99%) [40-49]; 152 (20.77%) [50-59]; 109 (14.89%) [60-80]
Gender: male; female (in percent)	369 (50.41%); 363 (49.59%)
Driving license holder (in percent)	623 (85.11%)
Household has access to at least one vehicle (in percent)	549 (75.00%)
Highest level of education (in percent) [class]	103 (14.07%) [Primary school and lower education]; 290 (39.62%) [High school or mid-level education]; 338 (46.17%) [higher education]
Yearly household income (in percent) [class]	171 (23.36%) [0 – 30,000 Euro]; 292 (39.89%) [30,000 Euro – 60,000 Euro]; 140 (19.13%) 130 (17.76%) [ more than 60,000 Euro]
Households with at least one household member subscribed to a carsharing service in general and to a free-floating carsharing service in particular (in percent)	67 (9.15%) [Carsharing in general]; 18 (2.46%) [free-floating carsharing]
Uber user and/or chauffeur (in percent)	84 (11.48%)

### 4.2 Model Estimation

#### 4.2.1 Model Structures

Four types of choice models have been estimated based on the stated choice experiment. Next to a multinomial logit model (*MNL*) under the assumption of random utility maximisation,



1 various nested structures have been estimated to capture the perception of shared mobility as  
 2 an interlink between privately owned vehicles and conventional public transport services. By  
 3 introducing nested logit (NL) models, unobserved correlations between the mode alternatives  
 4 were included in the model estimation. The following NL models with two or three categories  
 5 were found to improve estimation results:

- 6 • *NL,ownership*: privately owned (*car*) or shared (*FFCS, SAV, taxi, bus*)
- 7 • *NL,automation*: manually driven (*car, FFCS, taxi, bus*) or vehicle automation (*SAV*)
- 8 • *NL,driver*: driving the vehicle (*car, FFCS*), being driven by a human driver (*bus, taxi*)  
 9 or an autonomous vehicle (*SAV*)

10 No significant or robust model could be estimated for nested logit models with two  
 11 categories capturing the privacy in the vehicle, with full privacy (*car, FFCS, SAV*) and  
 12 limited privacy (*taxi, bus*) or distinguishing between task-bounded and task-free in-vehicle  
 13 time (*car and FFCS* versus *SAV, taxi and bus*). Also no significant model could be estimated  
 14 for the nested logit models with three categories capturing carsharing, nesting privately  
 15 owned (*car*), sequentially shared (*FFCS, SAV, taxi*) or simultaneously shared (*bus*) vehicles,  
 16 or investigating the directness of the transportation, with transportation by a door-to-door  
 17 service (*SAV, taxi*), travelling from parking-to-parking (*car, FFCS*) or from bus stop-to-bus  
 18 stop (*bus*). Also no significant and robust cross-nested logit (*CNL*) models for the above  
 19 mentioned categories could be estimated.

#### 21 4.2.2 Model Formulation

22 All coefficients for parameters related to travel time and travel cost, as well as the socio-  
 23 economic parameters, were first estimated as mode-specific parameters and only carefully  
 24 grouped if no significant differences between the mode-specific parameters were obtained.  
 25 Not in all cases significant and robust coefficients could be estimated by applying the  
 26 approach to specify from mode-specific parameters towards more generic parameters, as only  
 27 parameters yielding significant results and statistically significant improvement of the model  
 28 fit were included in the final model structure. Estimation results for the most robust model  
 29 suggest that the travel cost coefficient is not mode specific, which is an expected result when  
 30 assuming that decision makers regard monetary costs rationally. Parameters for travel time  
 31 components on the other hand are alternative specific, or specific among a group of similar  
 32 alternatives. Remarkable in this context is that the in-vehicle time in modes requiring driving  
 33 tasks (*car, FFCS*) were found to have an insignificant effect on their choice probabilities and  
 34 were thus not included in the model. The in-vehicle time for bus is modelled mode specific,  
 35 as is the in-vehicle time for taxis, automated or manually driven. The access and egress time  
 36 spent while walking to the vehicle or station is modelled generically. Waiting time is mode  
 37 specific for the bus and the taxi. The waiting time for SAV proved insignificant in the model  
 38 estimation process and is thus not included in the formulation of the utility function.

39 In terms of the socio-economic parameters, interactions with alternative specific  
 40 attributes were found insignificant, while the impact of the following generic variables proved  
 41 significant for the utilities of the modes: gender ( $\beta_{gender}$ ), possessing a drivers' license  
 42 ( $\beta_{license}$ ), having a lower education ( $\beta_{education}$ ), the household having currently access to at  
 43 least one private vehicle ( $\beta_{private\_vehicle}$ ) and at least one household member being currently  
 44 subscribed to at least one carsharing service ( $\beta_{carsharing}$ ).

45 The successfully estimated model structures (*MNL, NL,ownership, NL,automation,*  
 46 *NL,driver*) show the best model fit with the most robust results for the following specification  
 47 of the utility functions per mode, excluding the nested parameters (formula (1) to (5)):  
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$$49 V^{car} = \beta_{cost} * (TC^{car} + PC^{car}) + \beta_{walk} * AT^{car} + \beta_{private\_vehicle} * PV + \beta_{license} * LH + \beta_{gender} * MA + \beta_{education} * LE + \beta_{carsharing} * CS \quad (1)$$

$$1 \quad V^{FFCS} = ASC_{FFCS} + \beta_{cost} * TC^{FFCS} + \beta_{walk} * AT_s^{FFCS} + \beta_{license} * LH \quad (2)$$

$$2 \quad V^{bus} = ASC_{bus} + \beta_{cost} * TC^{Bus} + \beta_{IVT,bus} * IVT^{bus} + \beta_{walk} * AT^{bus} + \beta_{WT,bus} * WT^{bus} + \beta_{license} * LH \quad (3)$$

$$3 \quad V^{taxi} = ASC_{taxi} + \beta_{cost} * TC^{taxi} + \beta_{IVT,(a)taxi} * IVT^{taxi} + \beta_{WT,taxi} * WT^{taxi} \quad (4)$$

$$4 \quad V^{SAV} = ASC_{SAV} + \beta_{cost} * TC^{SAV} + \beta_{IVT,(a)taxi} * IVT^{SAV} \quad (5)$$

5

6 With:

7  $U^m$ : Utility of mode alternative  $m$ 8  $ASC^m$ : Alternative-specific constant of mode alternative  $m$ 9  $\beta_{cost}$ : coefficient for travel cost10  $\beta_{walk}$ : coefficient access and egress time for walking to vehicle/bus stop11  $\beta_{WT,bus}$ : coefficient for waiting time for bus12  $\beta_{WT,taxi}$ : coefficient for waiting time for taxi and SAV13  $\beta_{IVT,bus}$ : coefficient for in-vehicle time for bus14  $\beta_{IVT,(a)taxi}$ : coefficient for in-vehicle time for taxi and SAV15  $MA$ : dummy for male gender16  $LE$ : dummy for lower education level17  $LH$ : dummy for license holder18  $PV$ : dummy for access to a private vehicle (household level)19  $CS$ : dummy for access to a carsharing service (household level)

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21 An exception to the presented model structure are the nested logit models with two  
 22 groups ( $NL,owning$  and  $NL,automation$ ), for which the waiting time for the mode bus  
 23 ( $WT^{bus}$ ) was found insignificant and was therefore not included in the utility function.

24

### 25 4.2.3 Estimated Model Coefficients and Model Fit

26 The model coefficients have been estimated with the software Biogeme (33) under use of the  
 27 optimization algorithms BIO and DONLP2 intrinsic to the software. In TABLE 3 the  
 28 estimated utility and nest coefficients are presented with the robust t-statistics for the models  
 29  $MNL$ ,  $NL,ownership$ ,  $NL,automation$  and  $NL,drive$ .

30 The nested-logit models show a significantly better model fit than the MNL, with the  
 31 nested structure capturing vehicle automation ( $NL,automation$ ) and the three-nested NL  
 32 capturing who is performing the driving task ( $NL,driver$ ) showing a slightly higher adjusted  
 33 rho-square value than the nested logit model capturing vehicle ownership ( $NL,ownership$ ).

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1 **TABLE 3 Estimated Coefficients and Indicators of Model Fit for the Models MNL,**  
 2 **NL,ownership, NL,automation and NL,driver.**

	<i>MNL</i>	<i>NL,ownership</i>	<i>NL,automation</i>	<i>NL,driver</i>
Utility Coefficients: estimated value [robust t-statistics]; Significant values are marked by * (robust p-value < 0.05) and ** (robust p-value < 0.01) na: not applicable				
$ASC_{ffcs}$	-0.67** [-3.69]	-6.41** [-3.30]	-1.55** [-3.28]	-1.36** [-3.08]
$ASC_{sav}$	1.68** [7.29]	0.26 [0.37]	4.39** [5.83]	2.19** [7.27]
$ASC_{taxi}$	1.03** [4.62]	-1.72 [-1.63]	2.00** [4.29]	-0.41 [-0.66]
$ASC_{bus}$	-0.03 [-0.11]	-3.66** [-3.39]	-0.30 [-0.61]	-2.23** [-3.21]
$\beta_{cost}$	-0.06** [-6.45]	-0.13** [-8.81]	-0.03* [-1.97]	-0.06** [-6.27]
$\beta_{walk}$	0.04** [6.51]	0.08** [6.61]	0.09** [5.42]	0.06** [7.21]
$\beta_{WT,taxi}$	0.05** [5.16]	0.15** [4.76]	0.08** [4.07]	0.09** [5.26]
$\beta_{WT,bus}$	0.03* [2.35]	na	na	0.05** [3.20]
$\beta_{IVT,bus}$	0.02** [3.85]	0.04** [3.37]	0.06** [3.94]	0.04** [4.68]
$\beta_{IVT,(a)taxi}$	0.02** [4.26]	0.02* [2.05]	0.03** [5.10]	0.03** [4.51]
$\beta_{gender}$	0.32* [2.70]	0.30* [2.53]	0.66** [3.00]	0.32* [2.53]
$\beta_{license}$	0.91** [5.90]	1.53** [5.40]	1.21** [4.90]	1.33** [5.66]
$\beta_{education}$	0.65** [3.40]	0.70** [3.52]	0.87* [2.57]	0.71** [3.42]
$\beta_{private\ vehicle}$	1.30** [7.85]	1.22** [7.23]	2.62** [5.85]	1.38** [6.80]
$\beta_{carsharins}$	-0.56** [-3.02]	-0.59** [-3.16]	-0.86* [-2.59]	-0.61** [-3.02]
Nest Coefficients	na	n1: shared (FFCS, SAV, taxi, bus); n2: owned (car)	n1: automation (SAV); n2: no automation (car, FFCS, taxi, bus)	n1: driving (car, FFCS); n2: driver (bus, taxi); n3: automation (SAV)
$n1$	na	0.32** [4.25]	1.00 [0.00]	0.70* [5.31]
$n2$	na	1.00 [0.00]	0.44** [6.43]	0.28** [4.29]
$n3$	na	na	na	1.00 [0.00]
Model Fit				
Initial log-likelihood	-10602.98	-10602.98	-10602.98	-10602.98
Final log-likelihood	-9435.44	-9404.67	-9386.34	-9390.74
Adjusted $\rho^2$	0.109	0.112	0.113	0.113

3  
 4 By simply excluding early adopters from the dataset, a better model fit was attained.  
 5 The adjusted  $\rho^2$  – value for *NL,automation* for example is 0.125 for the reduced data set,  
 6 which is a significant increase for the one of 0.113 obtained for the complete data set. The  
 7 model fit also improves when excluding the early adopter from the MNL (adjusted  $\rho^2$  – value:  
 8 0.121), the model *NL,ownership* (0.124) and the model *NL,driver* (0.124). However, no  
 9 significant and robust model could be obtained for the dataset consisting only of early  
 10 adopters, therefore models with interaction parameters for early adopters and normal/late  
 11 adopters were estimated. The model structure remained the same as presented before  
 12 (formulas (1) to (5)), with the exception that access to carsharing was not included as a socio-  
 13 economic parameter. Also certain parameters have proven to be insignificant for the models  
 14 of early adopters and were thus not included, as indicated in TABLE 4.

15 The models were also estimated for specific groups among the respondents, both for  
 16 reduced data sets and by estimating models that include interaction parameters. In particular,  
 17 the group of so-called “early adopters” has been defined in contrast to normal or late adopters  
 18 in order to examine the potential influence of the receptiveness towards new mobility. Users  
 19 of the ride-sourcing company Uber or participants living in a household in which at least one  
 20 member is subscribed to at least one carsharing company are considered “early adopters”,  
 21 amounting to 131 survey participants (17.90% of the sample). The attribute “early adopter”  
 22 proved to be not significantly correlated with gender or income levels, but shows a strong  
 23 correlation to the group of under 40 years old ( $\chi^2(1, N=732) = 19.14, p = 0.00$ ).  
 24

1 **TABLE 4: Estimated coefficients and indicators of model fit for the models *MNL*,**  
 2 ***NL,ownership*, *NL,automation* and *NL,driver* estimated with interaction parameters for**  
 3 **“early adopters” and “normal /late adopters”.**

	<i>MNL</i>		<i>NL,ownership</i>		<i>NL,automation</i>		<i>NL,driver</i>	
Utility Coefficients: estimated value [robust t-statistics]; Significant values are marked by * (robust p-value < 0.05) and ** (robust p-value < 0.01) na: not applicable								
	Early Adopters	Normal/Late Adopters	Early Adopters	Normal/Late Adopters	Early Adopters	Normal/Late Adopters	Early Adopters	Normal/Late Adopters
$ASC_{ffcs}$	-0.65 [-1.79]	0.48* [2.41]	-2.85** [-3.62]	3.10** [4.08]	-1.56 [-1.78]	1.48* [2.41]	-0.95** [-3.20]	0.84* [1.96]
$ASC_{sav}$	1.43* [2.26]	-1.85** [-7.30]	-0.58 [-0.96]	-1.31** [-3.45]	4.80** [3.61]	-4.99** [-7.29]	2.11* [2.28]	-2.30** [-7.33]
$ASC_{taxi}$	1.01 [1.62]	-1.14** [-4.65]	-1.01 [-1.58]	0.09 [0.19]	2.35 [1.91]	-2.13** [-4.20]	-0.48 [-0.44]	0.78 [1.32]
$ASC_{bus}$	0.55 [1.57]	0.16 [0.63]	-0.53 [-1.01]	1.82** [3.50]	1.04 [1.23]	0.88 [1.36]	-1.66* [-2.42]	2.96** [4.18]
$\beta_{cost}$	na	0.06** [6.98]	na	0.12** [7.75]	na	na	na	0.07** [6.96]
$\beta_{walk}$	0.05** [3.17]	-0.05** [-7.44]	0.08** [3.26]	-0.07** [-6.80]	0.11** [3.73]	-0.12** [-6.48]	0.07** [3.48]	-0.08** [-8.02]
$\beta_{WT,taxi}$	0.05* [2.13]	-0.06** [-4.66]	na	-0.11** [-4.39]	0.09* [2.04]	-0.08** [-3.27]	na	-0.10** [-4.94]
$\beta_{WT,bus}$	na	-0.03* [-2.19]	na	na	0.11* [2.39]	-0.10** [-3.47]	0.07* [2.01]	-0.05* [-2.76]
$\beta_{IVT,bus}$	na	-0.02** [-3.66]	na	-0.03** [-3.13]	na	-0.07** [-4.16]	na	-0.05** [-4.41]
$\beta_{IVT,(a)taxi}$	0.04** [3.34]	-0.02** [-3.15]	0.04* [2.06]	-0.02* [-2.21]	0.06** [4.79]	-0.02** [-3.76]	0.05** [4.48]	-0.02** [-3.73]
$\beta_{gender}$	na	-0.35* [-2.68]	na	-0.34* [-2.60]	na	-0.78** [-3.10]	na	-0.34* [-2.49]
$\beta_{license}$	1.23* [2.30]	-0.86** [-5.27]	na	-1.26** [-5.00]	1.95* [2.16]	-1.06** [-3.93]	2.07* [2.47]	-1.24** [-5.15]
$\beta_{education}$	na	-0.59** [-2.88]	na	-0.63** [-2.98]	na	-0.80* [-2.11]	na	-0.63** [-2.92]
$\beta_{private\_vehicle}$	0.77* [2.10]	-1.41** [-7.62]	0.98* [2.56]	-1.36** [-7.21]	2.06* [2.40]	-2.92** [-6.41]	0.83* [2.49]	-1.44** [-6.30]
Nest Coefficients			n1: shared (FFCS,SAV, taxi, bus); n2: owned (car)			n1: automation (SAV); n2: no automation (car, FFCS, taxi, bus)	n1: driving (car, FFCS); n2: driver (bus, taxi); n3: automation (SAV)	
$n1$	na		0.51** [7.31]	1.00 [0.00]		0.80 [4.78]		
$n2$	na		1.00 [0.00]	0.40** [6.95]		0.24** [5.34]		
$n3$	na		na	na		1.00 [0.00]		
Model Fit								
Initial log-likelihood	-10602.98		-10602.98		-10602.98		-10602.98	
Final log-likelihood	-9413.86		-9404.59		-9356.07		-9367.89	
Adjusted $\rho^2$	0.110		0.111		0.115		0.114	

4  
 5 When reading the estimated ASC as a the captured mode preferences for the two  
 6 groups, the following observation can be made: (in the significant cases) early adopters find  
 7 modes requiring driving and parking (*car*, *FFCS*) the least attractive and prefer demand-  
 8 responsive modes with a task-free in-vehicle time (*taxi*, *SAV*). In contrast, the normal and late  
 9 adopters reject strongly automated vehicles (*SAV*), but prefer other shared forms of mobility  
 10 (*taxi*, *bus*, *FFCS*) over the privately owned vehicle (*car*). The coefficients of the models  
 11 estimated with interaction parameters differ considerably from the ones estimated for the  
 12 complete data set. The interaction models reveal that participants categorized as normal or  
 13 late adopters, in contrast to the early adopters, have an aversion to all included travel time  
 14 components, which can be seen by the negative sign of the time components. In terms of

1 travel costs, no significant coefficients could be estimated for the early adopters, however for  
2 the normal and late adopters the costs show an unexpected positive sign.

#### 3 4 **4.2.4 Findings on Mode Preference**

5 Model estimation findings reveal insight into the mode choice preferences of the Dutch urban  
6 population and their attitude towards shared mobility for commuting purposes. However, the  
7 results must be discussed in the context of the experimental set-up and provide caveats on the  
8 interpretation of actual mode choice behaviour, now or in the future.

9 First, the impact of vehicle automation on mode choice behaviour is discussed in more  
10 detail. The stated choice experiment included two modes which are not (widely) available  
11 yet: FFCS services and SAV services. While stated choice experiments are an opportunity to  
12 capture preferences about novel alternatives, they bear the risk that uncertainty, expectations  
13 and current risk perception are influencing the choices made. The outcome has to be  
14 interpreted more as a snapshot on the current perception of the new modes rather than as an  
15 outlook on mode preference once the presented modes will become broadly available. This  
16 snapshot in terms of autonomous vehicles shows the following: vehicle automation has a  
17 strong impact on mode preference, and while normal and late adopters show a strong aversion  
18 towards SAV, early adopters select autonomous vehicles over all other presented modes. This  
19 outcome is not confirmed by, but in line with, previous findings (22).

20 The importance of the vehicle automation for the choice behaviour also shows in the  
21 comparison of model fit for the estimated models: the best result could be achieved for the  
22 model with the nested structure capturing vehicle automation (*NL, automation*). This  
23 demonstrates the importance of vehicle automation in mode perception, which is also seen by  
24 the direct comparison of SAV and taxi: In the experimental setting both modes are described  
25 as demand-responsive door-to-door transportation with a task-free in-vehicle time and both  
26 showed the same attribute levels. However, the preference for or the aversion to SAV  
27 expressed by the early adopters or normal/late adopters respectively, is much more  
28 pronounced than the one for the taxi service.

29 Secondly, the contribution of the various parameters to the total utility of a mode is  
30 evaluated by computing the product of the coefficients and the mean attribute values. Only  
31 the main and consistent trends are discussed. It is remarkable that the magnitude of the  
32 alternative specific constant in most cases is higher than the parameters of travel costs and  
33 travel time. Travel costs play a smaller role than travel time. Among the travel time  
34 components, the in-vehicle time has the strongest impact, followed by the access/egress time.  
35 This has to do with the applied attribute levels, if comparing the perception of each travel  
36 time component per minute, it shows that one minute of waiting time or access/egress time  
37 influence the utility more than one minute of in-vehicle time. It is also remarkable that the  
38 waiting time for the modes SAV and taxi, differing to the mode bus, showed to have no  
39 significant impact on the utility of the respective modes. This can be interpreted as a  
40 difference in the perception of waiting time at a pick-up location as opposed to waiting time  
41 at a bus stop, presumably because waiting time in case of a door-to-door service is less idle  
42 than at a stop of a scheduled public transport service.

43 The interpretation of the signs shows that the travel time components decrease the  
44 utilities for the normal and late adopters, while they increase the utility for the early adopters.  
45 The cost parameters lead to utility increase for the normal and late adopters, but proved  
46 insignificant for the early adopters (showing a negative sign though). An explanation for the  
47 unexpected increase of utility related to travel time and costs lies in the complex experimental  
48 set-up: five alternatives with six attributes, of which only the element of parking costs showed  
49 a strong variance in attribute levels and among the modes while the other presented  
50 parameters were, for the sake of an increased realism, not differing strongly. The positive

1 signs of the coefficients are interpreted in the way that within this complex choice-set certain  
2 aspects had less influence on participants than others, which led to a non-observance of these  
3 aspects for these parameters. For the group of late and normal adopters the less important  
4 parameters are the ones related to cost, for the early adopters these are the ones related to  
5 time.

6 Thirdly, the mode preferences are discussed in the light of vehicle sharing and vehicle  
7 ownership. Previous experiences with carsharing play a role in the choice experiment.  
8 Estimation results suggest that the early adopters, consisting of participants experienced with  
9 carsharing, have no preference towards FFCS, while the normal and late adopters currently  
10 not having access to carsharing services show a clear preference for FFCS over a privately  
11 owned vehicle. This shift in trend can be interpreted as a validation of the assumption that  
12 normal and late adopters of mobility trends follow the early adopters of mobility trends. A  
13 preference of sequentially shared modes over the simultaneously shared bus could not be  
14 observed.

## 15 16 **5. DISCUSSION AND CONCLUSION**

17 New forms of mobility services are entering the market, which are amplified by new  
18 communication and vehicle technology. Once vehicle automation is operational, the step from  
19 the currently trending free-floating carsharing services towards shared autonomous vehicles,  
20 or *aTaxis*, can be made. Shared autonomous vehicles have the advantage over current shared  
21 mobility services in that they can provide demand-responsive door-to-door service with a  
22 task-free in-vehicle time for the passenger. Currently the labour-cost intensive, and therefore  
23 heavily subsidized, demand-responsive transport services are provided mainly to the elderly,  
24 passengers with special needs or in rural areas. With the introduction of SAV, demand  
25 responsive transport could be offered on a larger scale, targeting also demand for urban  
26 transport, active travellers and commuters. In this study, the acceptance of such a transport  
27 service among these new potential target groups is investigated.

28 The findings reported in this paper, based on a stated choice experiment on mode  
29 choice conducted among the Dutch urban population, reveal that SAV were perceived more  
30 favourably among early adopters of mobility trends than FFCS. Normal and late adopters  
31 however rejected autonomous vehicles, but showed a preference for FFCS. This does not  
32 reflect actual mode choice behaviour, but the current perception of the modes, as the  
33 experimental setting was a hypothetical commuting trip. Moreover, it is uncertain whether the  
34 same enthusiasm for vehicle automation would be observed in a similar experiment if it  
35 would have been conducted shortly after the first deadly traffic accident linked to failure of  
36 driverless vehicle technology (34).

37 Further research is required in order to assess the prospects and impacts of vehicle  
38 sharing and vehicle automation, two potentially disruptive technological and organizational  
39 trends, on urban mode choice behaviour. The scope of the choice experiment performed in  
40 this study could be expanded by including more trip purposes and differing trip durations.  
41 Another important aspect is the perception of reliability, as the shared modes add a new  
42 dimension in this respect the uncertainty of vehicle availability. Additionally, new mobility  
43 services can potentially contribute to a long-term shift in car-ownership. This is not unlikely  
44 if the trend towards a more positive perception of shared autonomous vehicles, as presented  
45 in this paper, is continued.

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35 [71090ned&D1=0&D2=0-1&D3=0,107,121-122&D4=0&D5=0&D6=1&HDR=T,G3,](http://statline.cbs.nl/Statweb/publication/?DM=SLNL&PA=71090ned&D1=0&D2=0-1&D3=0,107,121-122&D4=0&D5=0&D6=1&HDR=T,G3,G1&STB=G2,G4,G5&VW=T)  
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